KLOUDA PTE. LTD.

Privacy Policy

Last updated: 16 November 2026

1. Who we are

Klouda Pte. Ltd. (UEN: 201014490Z), formerly known as Suhasoft Pte. Ltd., is a company registered in Singapore at 60 Paya Lebar Road, #06-28 Paya Lebar Square, Singapore 409051 (“Klouda”, “we”, “us”).

This policy explains how we collect, use, share and protect personal data through our website www.klouda.sg and when you contact us or do business with us. We follow the Personal Data Protection Act 2012 of Singapore (PDPA).

2. Personal data we collect

- **Contact form:** your name, email address, phone number, the subject and your message.
- **Emails to us:** whatever you include when you write to contact@klouda.sg or career@klouda.sg.
- **Job applications:** your CV and the details in it, such as your work history and qualifications.
- **Business dealings:** names, job titles and business contact details of people at our clients, partners and suppliers.
- **Technical information:** like most websites, our web host may record basic technical information (such as IP address, browser type, pages visited and time of visit) in server logs, to keep the website secure and working. We do not use advertising or analytics cookies on this website.

3. How we use your personal data

- to reply to your enquiries and messages;
- to prepare quotations and to provide, support and improve our services;
- to manage contracts, invoices and our business relationship with you;
- to consider job applications;
- to keep our website and systems secure; and
- to meet our legal and regulatory obligations.

We will not use your personal data for other purposes without telling you and, where required, asking for your consent. We do not sell personal data.

4. Marketing

We will only send you marketing messages if you have agreed to receive them. You can ask us to stop at any time.

5. Sharing your personal data

We only share personal data when we need to, with:

- service providers who help us run our business, such as website hosting, email and IT services, who must protect the data and use it only for the work we ask them to do;
- our professional advisers, such as auditors and lawyers; and
- government bodies or other parties when the law requires it.

Some of our service providers may store data outside Singapore. When this happens, we take steps to make sure the data is protected to a standard comparable to the PDPA.

6. How long we keep it

We keep personal data only for as long as we need it for the purposes above, or as the law requires. After that, we delete it or make it anonymous. Job applications that are not successful are kept for up to 12 months, unless you ask us to delete them sooner.

7. How we protect it

We use reasonable security measures to protect personal data from unauthorised access, use, change or loss. No method of sending or storing data is completely secure, but we work to keep your data safe.

8. Your rights

You can ask to see the personal data we hold about you, ask us to correct it, or withdraw your consent for us to use it. Please contact our Data Protection Officer (section 12). We will reply as soon as we reasonably can, and within 30 days. If you withdraw consent, we may not be able to continue some services, and we will explain what this means.

9. Our products

Some of our software products and apps have their own privacy policies. Those policies explain how each product handles personal data, and they apply when you use that product.

10. Links to other websites

Our website may link to other websites. We are not responsible for how those websites handle personal data, so please read their privacy policies.

11. Children

This website is meant for businesses and adults. We do not knowingly collect personal data from children through this website.

12. Contact us

If you have any questions about this policy or your personal data, please contact:

Data Protection Officer, Klouda Pte. Ltd.
60 Paya Lebar Road, #06-28 Paya Lebar Square, Singapore 409051
Email: admin@klouda.sg (subject: “Data Protection”)

13. Changes to this policy

We may update this policy from time to time. The latest version will always be on this page, with the date it was last updated.

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